

AI-Powered Service Innovation for the Next Generation of Communications

Differentiate. Monetize. Transform Voice.

Voice has always been the most natural form of human connection. In today's digital-first world, it remains foundational but now fused with the power of AI, it is evolving into something far more dynamic. Consumers increasingly expect their conversations to be intelligent, seamless, and deeply personal.

For service providers, this shift creates both a challenge and an opportunity.

The challenge: competing in a market where traditional voice alone no longer differentiates.

The opportunity: harnessing AI to reimagine voice—not as a simple utility, but as a powerful, experience-driven platform.

Telecom networks, carrying billions of voice calls each month, can now be transformed with AI-powered applications, turning everyday conversations into intelligent, actionable experiences that create new consumer value and add new revenue streams.



The Radisys Engage Digital Platform: From Voice as a Medium to Voice as an Experience.

The Radisys Engage Digital Platform makes this transformation real. By embedding AI-powered conversational intelligence directly into real-time voice and video, Engage enables service providers and enterprises to:

- **Differentiate** with unique, AI-driven services beyond basic voice & messaging.
- **Monetize** with new subscription-based and value-added services.
- **Accelerate Time-to-Market** with ready-to-sell and build-your-own solutions.
- **Enhance Customer Experience** through inclusive, personalized interactions.
- **Future-Proof Investments** with an open, programmable platform that evolves with AI innovation.

With Engage, operators are offering AI and Voice-powered communications that transform how people connect, collaborate, and experience conversations.



AI-Powered Applications by Radisys Engage

Radisys Engage brings conversations to life across real-world use cases, helping operators deliver intelligent, interactive, and more inclusive communication services to consumers and businesses.

Global Connectivity

Live Call Language Translation breaks down language barriers instantly.

Real-time AI-powered translation allows people to connect naturally across languages making global communication frictionless for consumers and enterprises alike.

Knowledge Capture

Automated Transcription & Summarization converts calls into actionable insights.

AI-powered transcription creates accurate, searchable records for compliance, documentation and analysis. While summarization highlights key points saving time and helping teams make faster, better-informed decisions.

Consumer & Enterprise Productivity

Conversational Agents streamline service interactions.

AI-driven personal agents handle scheduling, transactions, and customer service—eliminating menus and apps, while making conversations more intuitive and productive.

Business Process Intelligence

Media Analytics provides insights from live and recorded streams.

From real-time call analysis to customer experience optimization, Engage Media Analytics transforms audio and video streams into actionable, instant intelligence—without endpoint upgrades.

Network Trust & Security

AI-Powered Fraud Protection detects and prevents scams in real time.

Operators can block bad actors during live calls—protecting networks, safeguarding subscribers, and strengthening trust.

Consumer Wellness & Accessibility

Engage Clarity enhances call quality for hard-of-hearing users.

Seamlessly integrated into operator networks, Engage Clarity improves call intelligibility for individuals with hearing loss without apps or special devices—making every call more accessible, inclusive, and empowering.

With the **Radisys Engage Digital Platform**, service providers can extend voice from its role as the foundation of communication into a platform for innovation—unlocking new value, fueling growth and redefining communications for the AI era.

We Help You Succeed!

Radisys Engage business model is focused on channels and ensuring our customers are successful in servicing their enterprise, SMB, and consumer customers. We have 20+ years of experience in digital services, supporting our OEM, ISV, and reseller channels with products that offer telco-grade reliability, scalability, serviceability, and automation.



Achieve higher
double-digit margins



Compete with cost effective
solution for SMBs & enterprise



Promote your brand



Training & Support



Professional service to meet
custom requirements



Self-Service
Developer toolkits



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